

SUPPLIER RISK & COMPLIANCE REPORT

Shenzhen VStarcam Technology Co., Ltd. supplier risk & compliance report

United Arab Emirates / Dubai | Amazon, Walmart, Shopify

REPORT DECISION

Proceed to supplier engagement with verification conditions: VStarcam appears to be a legitimate, established Chinese camera manufacturer suitable for UAE import, but the buyer must confirm the post-September 2024 legal entity name for invoicing and banking, verify UAE TDRA type approval for wireless/4G models, and clarify distribution exclusivity and OEM/ODM positioning before trial orders.

EXECUTIVE SUMMARY

Shenzhen VStarcam Technology Co., Ltd. is an established Shenzhen-based visual IoT and surveillance manufacturer founded April 2011, operating the VStarcam Industrial Park in Shiyan Town, Bao'an District with ISO 9001:2015 certification, in-house SMT/assembly lines, and proprietary Eye4 and VStarcam Ultra apps on iOS and Google Play. Independent FCC filings (Grantee Code 2AP2H) and Chinese registry data support its manufacturing status; registered capital is RMB 28,794,610 and the enterprise is active. A material identity point: the registered Chinese legal name changed in September 2024 to Shenzhen Xiaoying Vision Intelligent Co., Ltd. (USCC 9144030057311446X6, Legal Representative Yan Guochao), while VStarcam continues as the trade brand - invoices, contracts and bank beneficiary names must be checked against the correct legal entity. Product lines match the buyer's focus: dual-lens outdoor PTZ, solar 4G LTE battery cameras, indoor Wi-Fi/baby monitors, AI human/motion tracking cameras, wireless doorbells, and NVR systems, with Tuya and ONVIF compatibility claims. VStarcam products are already sold in the UAE (Amazon.ae, Desertcart, HyjiyaStore, Whizz.ae, Deira wholesale), creating brand channel-conflict risk; OEM/ODM white-labeling is advised. Key unresolved gaps: UAE TDRA type approval for wireless/4G frequencies, no named individual contact from the business card, exclusivity status, cloud data residency, and full commercial terms. Marketplace counts, prices and ratings below are directional snapshots, not guaranteed sales.

RECOMMENDED NEXT ACTION

Contact the verified export sales department (sales4@vstarcam.com / +86-400-602-9990), request the updated business license (post-September 2024 name), per-model UAE TDRA type-approval status, OEM/ODM terms, and pricing/MOQ schedule; simultaneously confirm the bank beneficiary legal name via the verified landline and check whether any UAE distributor exclusivity exists before committing to a small trial order of white-labeled solar 4G and dual-lens PTZ models.

QUESTIONS TO ASK THE SUPPLIER

1. Which legal name will appear on the formal proforma invoice and the bank beneficiary account: Shenzhen VStarcam Technology Co., Ltd. or Shenzhen Xiaoying Vision Intelligent Co., Ltd.?
2. Can you provide your updated business license reflecting the September 2024 corporate name change?
3. Do your Wi-Fi and 4G cameras already possess UAE TDRA (TRA) equipment type approval, and can you share certificates per model?
4. If TDRA approval is not held, will you assist with or fund the test reports and application process for the UAE?
5. Are the 4G LTE modules certified for Etisalat and du frequency bands, and which module vendor is used?
6. Do you already have exclusive distribution agreements with wholesalers in Deira or anywhere else in Dubai or the wider UAE?
7. Can you support custom white-label packaging and app customization (OEM/ODM) for the UAE market, and at what MOQ and tooling cost?
8. What are your MOQs for units configured with UAE plug adapters (UK type G 3-pin)?
9. What cloud storage server options exist for Middle Eastern users, and in which country is user data hosted?
10. What warranty policy and spare parts replacement ratio do you provide for international shipments to Dubai?
11. What are your standard payment terms for export orders, and do you accept letters of credit?
12. Can we perform a small initial test order and verify your bank routing details via your verified landline before larger transfers?
13. Can you provide current ISO 9001:2015, CE, RoHS and FCC documentation for the exact models we intend to import?
14. Is ONVIF interoperability formally certified, and which third-party NVRs have you validated against?
15. Is Tuya integration available on these models, and does it replace or complement the Eye4/VStarcam Ultra apps?
16. What is the typical production lead time after deposit, and what is your current monthly capacity for solar 4G and dual-lens PTZ models?
17. What sample policy applies (cost, freight, credit against first bulk order)?
18. How do you prevent channel conflict if we white-label, and will you commit contractually not to supply our custom-branded SKU to UAE resellers?

BUYER BRIEF & SCORECARD

Buyer decision: Verify first
Evidence score: 2.71

QUICK ANSWERS

- Real company: Real company supported
- Supplier role: Manufacturer
- OEM/ODM likelihood: 79
- Contact relationship: Unverified
- Commercial authority: Unverified
- Official contact route: Found
- Factory evidence: Strong
- Compliance readiness: Documents required
- Payment readiness: Not ready
- Transaction stage: Documents verification

DECISION PATH

- Top blocker: Compliance
- Action now: Request documents
- Next best action: Official verification
- Evidence conflicts: Material
- Evidence freshness: Recent

COVERAGE SCORES

- Identity: 4.69
- Contact: 1.91
- Factory: 4.19
- Compliance: 2.39
- Payment: 2.15

CRITICAL MISSING ITEMS

1. Direct name, job title, and personal mobile/WhatsApp of the specific fair booth attendee
2. Current UAE TDRA type-approval registration certificates for specific camera models
3. Existing local territory exclusivity status in the United Arab Emirates

4. Verify whether the proforma invoice issues under Shenzhen Xiaoying Vision Intelligent Co., Ltd. or Shenzhen Vstarcam Technology Co., Ltd.
5. Confirm bank beneficiary name precisely matches the corporate legal entity before transmitting funds.
6. Obtain copies of TDRA / TRA type approval for target wireless frequencies in the United Arab Emirates.
7. No individual contact person, title, department, or direct mobile/WhatsApp from the business card (route type unresolved).
8. MOQs, unit pricing, FOB/CIF quotes, and price tiers for all six product lines.
9. Payment terms (deposit ratio, balance, accepted methods, LC availability).
10. Warranty policy and spare-parts replacement ratio for international shipments to Dubai.
11. Current UAE TDRA type-approval certificates per model.
12. Existing UAE territory exclusivity or distributor agreements (Deira or elsewhere).
13. OEM/ODM capabilities detail: white-label packaging, app customization, logo options, and associated MOQ/tooling costs.
14. Bank beneficiary legal name and account details for payment verification.
15. Business license copy reflecting the September 2024 corporate name update.
16. Lead times, production capacity, and sample policies/costs.
17. Marketplace result counts, prices and ratings referenced are directional snapshots only; no verified sales volumes or margin data were provided.

PRODUCT SCOPE

Outdoor Dual-Lens PTZ IP Cameras; Solar-Powered 4G LTE Battery Security Cameras; Indoor Smart Wi-Fi Cameras & Baby Monitors; Intelligent AI Analysis Cameras (Human & Motion Tracking); Smart Wireless Video Doorbells; Network Video Recorders (NVR) & Video Surveillance Systems

COMPLIANCE QUESTIONS

1. Do specific camera models (Wi-Fi, 4G LTE, doorbell) hold current UAE TDRA (TRA) equipment type approval, and can certificates be produced per model number?
2. Are the 4G LTE modules certified for UAE telecom frequencies used by Etisalat and du, and which module vendor/chipset is used?
3. Is the ISO 9001:2015 certificate current, what is the certification body, and does the scope cover the exact production address in Shiyang?
4. Which entity will appear on the commercial invoice, packing list, customs declarations, and Certificate of Origin - VStarcam or Shenzhen Xiaoying Vision Intelligent Co., Ltd.?
5. Where are cloud storage servers hosted for Middle Eastern users, and can data residency meet UAE requirements if the buyer resells to businesses?
6. Are CE (EMC & LVD) and RoHS declarations available per model, and TELEC/PSE documentation if relevant to parallel markets?
7. Is ONVIF conformance formally certified (profile listing) or only claimed?
8. Does the Tuya compatibility claim cover the exact models the buyer intends to import?

COMMERCIAL INPUTS MISSING

1. No individual contact person, title, department, or direct mobile/WhatsApp from the business card (route type unresolved).
2. MOQs, unit pricing, FOB/CIF quotes, and price tiers for all six product lines.
3. Payment terms (deposit ratio, balance, accepted methods, LC availability).
4. Warranty policy and spare-parts replacement ratio for international shipments to Dubai.
5. Current UAE TDRA type-approval certificates per model.
6. Existing UAE territory exclusivity or distributor agreements (Deira or elsewhere).
7. OEM/ODM capabilities detail: white-label packaging, app customization, logo options, and associated MOQ/tooling costs.
8. Bank beneficiary legal name and account details for payment verification.
9. Business license copy reflecting the September 2024 corporate name update.
10. Lead times, production capacity, and sample policies/costs.
11. Marketplace result counts, prices and ratings referenced are directional snapshots only; no verified sales volumes or margin data were provided.

SUPPLIER IDENTITY

ASSESSMENT

Verified direct manufacturer (factory-likely, high confidence), trading internationally under the VStarcam brand. Legal entity is now Shenzhen Xiaoying Vision Intelligent Co., Ltd. (formerly Shenzhen VStarcam Technology Co., Ltd., renamed September 2024). Active status, RMB 28.79M registered capital, founded April 12, 2011, legal representative Yan Guochao, USCC 9144030057311446X6. The business card supplied only the corporate name - no individual contact, title, or direct channel was provided, so contact authority is unresolved.

SUPPORTED

Corporate registry records (Tianyancha/QCC) confirm active status, 2011 founding, RMB 28,794,610 registered capital, legal rep Yan Guochao, and the September 2024 name change to Shenzhen Xiaoying Vision Intelligent Co., Ltd.; FCC database (Grantee Code 2AP2H) shows multiple wireless camera and NVR equipment authorizations under Shenzhen VStarcam Technology Co., Ltd.; Official website contact page lists export sales emails (sales4@vstarcam.com, sales@vstarcam.com), support (support3@vstarcam.com), and phones (+86-400-602-9990, +86-755-33953177); Alibaba verified supplier profile (vstarcam.en.alibaba.com) shows 15 years on platform with ISO 9001, CE and RoHS certifications and audited factory videos; VStarcam Ultra app published on Google Play by Shenzhen Vstarcam Technology Co., Ltd., confirming proprietary software infrastructure; ISO 9001:2015 scope covering design, production and sale of network cameras; CE, RoHS and TELEC/PSE certifications claimed and FCC/CE documentation independently backed; Address triangulation: VStarcam Industrial Park, Shiyan Town/Streets, Bao'an District, Shenzhen - website, registry, and ISO certificate addresses are consistent historical/operational locations within Shiyan.

UNVERIFIED

Identity, job title, and employment of any booth attendee (card listed no individual); UAE TDRA/TRA type approval certificates for specific camera models; Claims of Tuya ecosystem compatibility and ONVIF integration (supplier claim only); Distribution of 190+ countries and prior dedicated Dubai channel sales hiring (supplier claim); Exclusive distributor agreements with any Dubai/Deira wholesaler; Whether proforma invoices and bank beneficiaries are issued under VStarcam or Xiaoying Vision.

PRODUCT FINDINGS

Outdoor Dual-Lens PTZ IP Cameras

EVIDENCE

Listed in supplier catalog; dual-lens optical/digital zoom, full-color night vision, dual-light illumination, H.264/H.265 compression, Eye4/VStarcam Ultra app integration.

STATUS

Supplier catalog claim; FCC filings cover wireless camera hardware generally; no UAE-specific model certification evidenced.

Solar-Powered 4G LTE Battery Security Cameras

EVIDENCE

Supplier catalog product; solar low-power standby with PIR motion wake-up; 4G LTE modules claimed, Middle East listed among served markets.

STATUS

Supplier claim; 4G module certification for UAE (Etisalat/du bands, TDRA) not evidenced and must be verified.

Indoor Smart Wi-Fi Cameras & Baby Monitors

EVIDENCE

Extensive Wi-Fi camera and baby monitor catalog under VStarcam/Eye4 platforms; opportunity noted for affordable baby/pet monitoring in Dubai/Abu Dhabi residences.

STATUS

Supplier catalog claim; consistent with FCC wireless device filings.

Intelligent AI Analysis Cameras (Human & Motion Tracking)

EVIDENCE

Supplier catalog product line; AI human and motion tracking positioning; in-house hardware and app software teams claimed.

STATUS

Supplier claim; AI tracking performance claims not independently tested.

Smart Wireless Video Doorbells

EVIDENCE

Listed in supplier catalog and FCC wireless device filings include doorbell-category devices.

STATUS

Supplier catalog claim supported by FCC equipment authorization filings.

Network Video Recorders (NVR) & Video Surveillance Systems

EVIDENCE

NVR certifications registered under FCC Grantee Code 2AP2H; ONVIF protocol integration claimed for multi-vendor NVR interoperability.

STATUS

FCC filings independently confirm NVR hardware authorizations; ONVIF conformance itself not evidenced.

MARKETPLACE FINDINGS

Amazon UAE (Amazon.ae)

FINDING

VStarcam products actively retailed in the UAE per supplier research; existing marketplace presence means branded models are already price-visible to end customers (directional snapshot, not sales guarantee).

Alibaba

FINDING

Verified custom manufacturer storefront (vstarcam.en.alibaba.com) with 15 years on platform, ISO 9001, CE, RoHS, audited factory videos and multi-channel export storefronts; also sells some third-party compatible IoT accessories alongside proprietary cameras.

Desertcart / Whizz.ae / HyjiyaStore (UAE e-commerce)

FINDING

VStarcam cameras actively marketed on Desertcart, Whizz.ae and HyjiyaStore (hyjiyastore.com), indicating established UAE online distribution and potential channel-conflict for identical branded SKUs.

Deira, Dubai wholesale electronics market (offline channel)

FINDING

Physical wholesale distribution of VStarcam products rooted in Deira trading district; supplier previously recruited dedicated channel sales personnel in Dubai to service GCC distributors (supplier claim).

Google Play / Apple App Store

FINDING

Active VStarcam Ultra and Eye4 monitoring apps maintained on both stores, supporting the software ecosystem buyers' customers would use.

Official website (vstarcam.com)

FINDING

Comprehensive English portal with product portfolio, firmware download center and corporate contact information; functions as the supplier's direct channel.

PRICE POSITIONING

Positioned as competitive, affordable-to-mid-range consumer/commercial surveillance hardware ('competitive price points' per supplier research), an accessible entry point for launching security products in Dubai. However, because identical branded VStarcam models are already retailed on UAE marketplaces and Deira wholesale, off-the-shelf branded resale offers limited pricing power; OEM/ODM white-labeling under the buyer's own UAE brand is the recommended path to avoid direct price comparison. No specific unit prices, MOQ prices, or FOB quotes were provided in evidence - all pricing statements are qualitative.

CUSTOMER PAIN POINTS

1. Brand channel saturation: identical VStarcam branded SKUs already widely available via Amazon.ae, Desertcart, Whizz.ae, HyjiyaStore and Deira wholesalers, squeezing wholesale margins for resellers.
2. Regulatory friction: wireless and 4G LTE camera imports require UAE TDRA type approval, which is not evidenced as already held per model.
3. Corporate name mismatch risk: post-2024 legal name (Xiaoying Vision) versus brand name (VStarcam) can cause confusion in invoicing, customs declarations and bank verification.
4. Cloud/data concerns: cloud storage depends on proprietary VStarcam Ultra/Eye4 apps; server locations for Middle Eastern users and data residency are unstated.
5. Fraud exposure: name-change transition creates a pretext for payment-redirection scams; beneficiary name must exactly match the legal entity.
6. 4G module compatibility: Etisalat/du band support for LTE solar cameras is unconfirmed for UAE networks.
7. Hardware localization: UK type G 3-pin plug adapters for UAE need custom packaging/adaptor arrangements (MOQ unknown).

COMPETITION

1. Existing VStarcam distributors and Deira wholesale traders already supplying the UAE market with the same branded products.
2. Generic white-label Shenzhen camera brands on Amazon.ae and Alibaba competing at similar consumer price points.
3. Tuya-ecosystem smart camera brands widely available in UAE retail, competing on app ecosystem familiarity.
4. Established global security brands (e.g., Hikvision/Dahua-style channel networks) dominating UAE commercial installations.
5. VStarcam's own direct export storefront (Alibaba) and website, which can undercut a local reseller buying branded inventory for resale.

ENTITY CONFLICTS

Shenzhen Xiaoying Vision Intelligent Co., Ltd.

REASON EXCLUDED

Not a separate competitor entity - this is the current registered legal name of the same company (renamed from Shenzhen VStarcam Technology Co., Ltd. in September 2024, USCC 9144030057311446X6). Flagged for contract/invoicing alignment, not excluded as a different supplier.

(former registered name)

REASON EXCLUDED

Historical legal name of the same entity until September 2024; not a distinct company. Documents issued under this name after the change should be questioned.

Other similarly named 'VStarcam' or 'Eye4' sellers on marketplaces

REASON EXCLUDED

No legal name, location, domain and product-category match to the Shiyan, Bao'an manufacturer was established in evidence; they were not merged into this report and their relationship to the manufacturer is unverified.

LIMITATIONS

1. The optional external research batch was unavailable, so no additional third-party market data beyond the completed supplier report could be incorporated.
2. Marketplace result counts, prices, ratings and trend observations are directional snapshots at a point in time, not verified sales volumes or guaranteed demand.
3. The business card contained only the corporate name; no individual contact person, title, authority level, or direct channel could be verified.
4. UAE TDRA type-approval status per model is not evidenced and remains an open compliance gap; no claim of UAE regulatory approval is made.
5. Tuya compatibility, ONVIF conformance, 190+ country distribution, and prior Dubai channel hiring are supplier claims without independent verification in evidence.
6. Certifications (ISO 9001:2015, CE, RoHS, TELEC) are reported from supplier/marketplace claims with FCC independently corroborated; certificate validity dates and scopes were not independently re-verified.
7. The name change (VStarcam ' Xiaoying Vision, Sept 2024) means some older documents may reference the former name; entity-name alignment on invoices, customs and banking must be checked transaction by transaction.
8. No pricing, MOQ, or margin data was available; all price-positioning commentary is qualitative.
9. This report does not constitute legal or regulatory approval advice for importing wireless/4G devices into the UAE.

SOURCES (6)

1. Contact Us - VStarcam Official Website

Official export sales emails (sales4@vstarcam.com, sales@vstarcam.com), support email, phone numbers (+86-400-602-9990, +86-755-33953177) and headquarters address - official supplier claim.

<https://www.vstarcam.com/contact-us>

2. VStarcam Corporate Overview - Alibaba Verified Supplier

Verified custom manufacturer profile, 15 years on Alibaba, ISO 9001/CE/RoHS certifications, audited factory videos, SMT and assembly line evidence - marketplace claim.

<https://vstarcam.en.alibaba.com/>

3. Shenzhen Xiaoying Vision Intelligent Co., Ltd. Corporate Credit Information

Active status, September 2024 legal name change, USCC 9144030057311446X6, RMB 28.79M registered capital, 2011 founding, legal representative Yan Guochao, registered address in Shiyao, Bao'an District - independent registry source.

<https://www.tianyancha.com/>

4. Shenzhen VStarcam Technology Co., Ltd. Equipment Authorization (Grantee Code 2AP2H)

Independent US FCC filings for multiple wireless security cameras, doorbells and NVR hardware under the VStarcam corporate name.

<https://fccid.io/2AP2H>

5. VStarcam Ultra - Google Play Store

Active proprietary monitoring app published by Shenzhen Vstarcam Technology Co., Ltd., confirming software/app infrastructure.

<https://play.google.com/store/apps/details?id=com.vstarcam.ultra>

6. VStarcam Products - HyjiyaStore UAE

Active UAE retail presence of VStarcam products, evidencing existing Dubai market distribution and brand channel-conflict risk - marketplace claim.

<https://www.hyjiyastore.com/>

YOUR NEXT STEPS: ON YOUR OWN OR WITH CHINACONNECT247

This report is yours to use. You can request the supplier's documents, verify the contracting entity and bank beneficiary, compare specifications, and arrange independent inspections or qualified compliance advice yourself. You do not need to buy a service to act on these findings.

If you prefer help, ChinaConnect247 can coordinate an agreed scope, organize the evidence and questions, and connect the steps from supplier checks to samples, inspections, compliance and logistics. Independent specialists remain responsible for their own work.

OPTIONAL MANAGED SUPPORT - INDICATIVE USD RANGES

Pre-payment verification review	\$250-\$1,000
RFQ, specification, and sample plan	\$300-\$1,500
Factory visit coordination	From \$300
Inspection coordination	\$400-\$1,500 / visit
Testing and compliance coordination	\$500-\$5,000

Factory visit and inspection provider fees are separate unless expressly included in a written quotation. Every quotation identifies the scope, deliverables, assumptions, payment schedule, and whether independent-provider charges are included or separate. Ranges are indicative, not binding quotations. Unless expressly included in writing, prices exclude taxes, duties, freight, insurance, official fees, laboratory charges, legal fees, exceptional travel, product purchases, samples, and third-party platform charges. Final pricing depends on product, country, location, urgency, complexity, volume, and provider availability.

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